

FAQs

What is Angi?

- Angi is your go-to partner for home assembly and installation projects that connects you with highly-rated home service professionals at great, upfront pricing.

Why choose Angi?

- Easy booking management and cancellations through the links in your booking confirmation or through [Angi platforms](#).
- Ensures fair, transparent pricing.
- Top-rated professionals
- Projects are protected by the [Angi Happiness Guarantee](#) for up to the full purchase price, plus limited additional damage protection.

How do I book a service?

- Choose the service that works best for your needs. You can find a complete [list of services here](#).
- Add the service to your cart and check out.

What happens after I book my service?

- Once you purchase your service at SamsClub.com, Angi will email you a booking confirmation with an appointment date. You can reschedule anytime that is convenient to you, 7am–11pm locally.

Note: Your product delivery and service appointment are separate—your product will not come assembled.

- A pro will be there to complete your service at the scheduled date and time.

How do I login into my Angi account?

- If it's your first time logging in, all you'll need to do is create your password using the email address that you used to book your Angi partner. [Click here to get started](#).
- Once you have your password set, you'll be able to login anytime with your email address. Make sure you're using the same email address that you used on your purchase with Sam's Club, as that will be the email address associated with your account.

How do I contact Angi?

- For the fastest response, [click here](#) to chat with an Angi representative. Or call Angi 855-755-0309 anytime between 8am–8pm ET, seven days a week.

Who will complete my service?

- Your service will be performed by a fully equipped professional from the Angi platform, backed by their guarantee. All professionals who perform services are vetted by Angi for Sam's Club members so that you're connected with qualified local providers.

Is service quality guaranteed?

- When you book with Angi you're covered by Angi's [Happiness Guarantee](#). The guarantee covers your service up to the full purchase price and provide limited damage protection. If you're not satisfied with your service, Angi will work to make it right.

How can I reach my pro?

- You will be able to communicate with your professional once your booking has been created and claimed by a local provider. You'll be able to call or chat with the provider prior to the booking up until completion. Angi will send you the details on how to connect with your pro via email.

How do I reschedule or cancel?

- If your appointment time does not work, or if your product delivery date changes, you can reschedule your appointment by clicking the "Manage Booking" button in your email or by logging into your Angi account on web or app.
- You will have several options for managing your service appointment through Angi: online, via the app or by calling their customer support team directly. You can chat directly with customer support [here](#).

How do I get a refund?

- Once you cancel your appointment directly with Angi, you'll receive a refund to your original form of payment within 5–10 business days from Sam's Club.

Read More:

- See: [Angi's Partner Support Page](#)
- See: [Sam's Club Support Page](#)
- Read: [Terms and Conditions](#)
- Read: [Angi's Happiness Guarantee](#)

By clicking any of the links above, you will be redirected off of SamsClub.com to Angi's website.

Disclaimer

Handy Technologies, Inc. and their affiliates, including Angi (collectively, "Handy"), are not agents/affiliates of or endorsed by Sam's Club. Handy and/or its service professionals are solely responsible for the Angi services. Sam's Club has no obligation to perform any responsibilities of Handy or the Service Professionals, and Sam's Club does not guarantee Handy's and/or Service Professionals' performance of Handy's and/or Service Professionals' obligations. Sam's Club is not responsible for Handy's and/or Service Professionals' actions or omissions.