

How To Redeem Your Samsung Credit

1. Download the Shop Samsung app to your Samsung device from the Google Play store app.
2. Open the app and tap the “Menu” icon on the top left. > Select “My Inbox”. > Tap “SEE IF I’M ELIGIBLE”.
3. Scan the IMEI barcode on your retail box OR copy and paste it from your device.

How to scan your retail box

- Tap “Allow”, when prompted, to allow the app to take pictures and record video.
- Align your Galaxy S20 retail box barcode inside the viewfinder to scan your box. If you are unsuccessful, tap “Try Again” or tap “Enter IMEI Number” to manually type out your IMEI.

How to copy and paste your IMEI

- Tap “Find the IMEI for this Phone” in the app and tap the IMEI number to copy it to your clipboard.
- Tap the “Menu” icon again on the top left. > Select “My Inbox”. > Paste your IMEI into the IMEI field.

4. Once your IMEI has been scanned or copied, tap “Verify”.
5. If you are eligible, you will be prompted to sign in to your Samsung Account to register.
6. Fill out the required information, tap “Submit” and if prompted, upload your proof of pre-order with the pre-order date visible by 11:59:59 PM ET on April 20, 2020.