Simply Slim_™ Premier



Advanced Amplification Device **User Instructional Brochure**



For Customer Service, call: (877) 763-8327

www.generalhearing.com

MADE in USA



Device Information

Left serial no.

Right serial no.

Purchase date:

Simply Slim Warranty Policy

This "Limited Warranty" as defined in the Consumer Product Warranty and Federal Trade Commission Improvement Act gives you specific legal rights. You may have additional rights which vary from state to state.

Service Labor: For a period of 1 year from the consumer's original purchase date, General Hearing will service your hearing device at no charge as a result of defective parts or workmanship.

Parts: Defective parts will be replaced at no charge with new or equivalent parts for 1 year from the consumer's original purchase date. Any replacement parts are warranted for the remaining portion of the original warranty period.

Congratulations!

Thank you for selecting the Simply Slim Premier as your personal hearing enhancement system. By joining thousands of satisfied customers enjoying more effective communication with hearing enhancers manufactured by General Hearing Instruments, Inc. U.S.A., you have made a significant step toward improving your life.

General Hearing has been awarded numerous U.S. and international patents for its unique Simply Soft design. A medical grade silicone device that envelopes industry-standard components and highly comfortable design that will not shrink, crack, or harden over time.

Please review this manual and DVD completely.

They contain valuable information that will help you achieve maximum benefit from your new Simply Soft device and properly care for it.

Be patient with your new enhancer. Learning to hear new sounds requires a period of adjustment. It may take some time for you to become totally familiar with the operation of your device. Use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip reading.

Simply Slim Premier

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REPAIR SERVICE

If you have viewed the Quick-Start DVD and reviewed the troubleshooting section of this manual and you are still experiencing difficulty with your Simply Slim device, servicing of the device may be required.

All Simply Slim device repairs are handled through the ReadyWear-Express Service Center. There is a processing fee for repairs during the warranty period. The processing fee includes inspection, cleaning, preventive maintenance, and return shipping and handling. Our website offers complete information regarding repair service: www.readywearexpress.com

ReadyWear Express Service Center

PMB #144 5860 Citrus Blvd Suite D River Ridge, LA 70123

Call: (877) 763-8327 (customer service) E-mail: service@readywearexpress.com www.readywearexpress.com Visit:

SIMPLY SLIM PERFORMANCE DATA

MAX OSPL90: 102.8 dB

AT	1,600 Hz.
HF AVG	100.2 dB
HF AVF F.O.G	11.6 dB

Reference Test Gain

Response Limit: 45.6 dB

F1 =200 Hz F2 =8,000 Hz

Eq. Input Noise 25.7 dB

Battery (1.3V)...... 0.83 mA

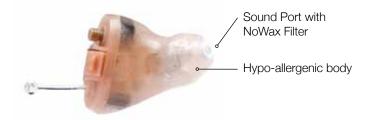
Averaging Frequencies

1000 Hz	Freq	2,000 Hz
1,600 Hz	Attack	37 mS
2,500 Hz	Release	90 mS

100 (dbSPL) 90 80 70 60 50 60 70 80 90

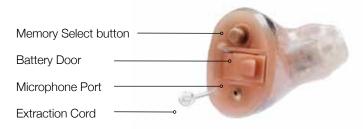
THD	FREQ	SRC
0.7%	500 Hz.	70 dB
0.2%	800 Hz	70 dB
0.3%	1600 Hz	65 dB

DEVICE REFERENCE



SIDE VIEW

FRONT FACEPLATE VIEW

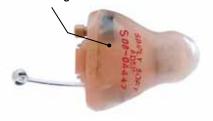


DEVICE IDENTIFICATION





Red for Right ear



Left and right identification

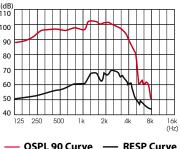
Each Simply Slim device is laser etched with a unique serial number and colored with red or blue inking. The color of the ink indicates which ear the device will fit Red for the right ear and blue for the left.

For future reference, be sure to record serial number information on the inside cover of this manual Serial numbers should be printed on your customer receipt shipped with the device.

Store the manual in a safe place.

The multi-curve analysis shown on the right reflects typical Simply Slim ADSP 2 performance at each of the four memories. The data were gathered using a standard 2cc coupler. Note that the curves were obtained with an input signal of composite noise with an intensity of 65 dBSPL.

The curve with the least amount of overall gain (Composite Curve) represents Memory 1. Curve 3, with the most amount of overall gain, represents Memory 4. The overall frequency response remains constant across memories, and that gain is the only variable.



SIMPLY SLIM PERFORMANCE DATA

Composite (memory 1)

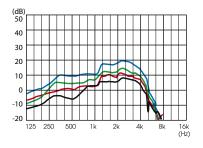
Source65.0	dΒ
Peak7.5	dB
Peak Frequency2,600.0	Hz
RMS Out66.3	dB
Noise Reduction0.0	dB

Curve 1 (memory 2)

Source	65 dB
Peak	11.5 dB
Peak Frequency2,	430.0 Hz
RMS Out	69.8 dB
Noise Reduction	0.0 dB

Curve 2, (memory 3)

Source	65.0 dB
Peak	15.3 dB
Peak Frequency	2,500 Hz
RMS Out	73.5 dB
Noise Reduction	0.0 dB



Curve 3, (memory 4)

Curve 3

Curve 3, (memor)	, -, ,
Source	65.0 dB
Peak	19.7 dB
Peak Frequency2	,400.0 Hz
RMS Out	77.8 dB
Noise Reduction	0.0 dB

Curve 4

BATTERY INFORMATION

Zinc-Air Battery Information

Your new Simply Slim uses a zinc-air #10 battery. Peel off the paper activation tab prior to installation. To keep your device performing at peak efficiency, use only premium zinc-air batteries.

Helpful hint #1. Be sure NOT to remove the pulltab off the back of the battery until you are ready to install it in the device. This will provide the longest possible operating life. Do not store batteries in the refrigerator.



Helpful hint #2. Open the battery door to your device when not in use to rest the battery and to allow any moisture build-up to escape.

Low Battery Alert: Your Simply Slim digital device is equipped with a Low Battery Warning system. The device will emit a beep (unrelated to a memory change beep) when the battery is low on power. If the battery is not changed within a short period of time after receiving the warning beep, the device will shut off.

BATTERY INSERTION

Installing a fresh battery:

Turn the device upside down (extraction cord on top). Open the battery door by placing your thumbnail under the lip of the battery door and gently swing open the battery door. **Note:** The battery has two distinct sides. The positive side (+) is flat and the negative side (-) is rounded. Insert the round side first into the battery door.

If properly seated, the flat side should be flush with the top of the battery door. The

battery door should easily snap shut. Do not use force to close the door, damage to the device may result. Due to the small size of the battery, use of the magnetic/brush tool may be needed for proper battery insertion (shown in photo).

To remove the battery, open the door and turn device upside down in palm of hand to allow battery fall into your hand or use the magnetic end of the utility brush to easily lift out the battery.



ABOUT YOUR HEARING AID...

Try to wear your hearing aid daily. Occasional use will not allow you to attain full benefit from your hearing aid. Allow for a period of adjustment in your routine listening environment. It will take a period of time to become fully adjusted to hearing certain sounds again.

If you have purchased a single aid, we suggest that you consider purchasing a device for your other ear. Amplification for both ear provides a sense of hearing balance and allow you to reduce the amount of volume needed by a single aid.

Hearing aids will not restore normal hearing and will not prevent or improve a hearing impairment.

Discontinue use of your aid(s) and consult with your physician if you notice any of the following symptoms:

- skin irritation
- increased production of earwax
- any pain associated with the ear

WARNING TO HEARING AID DISPENSERS

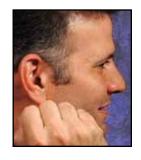
A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- Audio metric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.
- Pain or discomfort in the ear.

TESTING THE DEVICE

To ensure your Simply Slim device is functioning properly, perform the following sound test.

Insert the battery and wait 3 seconds. Change the Memory Level to Memory 4 (see page 7). Cup the device in your hand and hold close to your ear. You should hear a high-pitched sound called feedback. If you don't hear anything, check to ensure the battery is correctly installed and the door is fully closed. If you still don't hear any whistling, try a fresh battery.



If you continue to experience silence from the device, technical support is available at www.readywearcenter.com (see page 21).

When successful testing is complete, open the battery door to return the device to Memory 1.

DEVICE INSERTION AND REMOVAL







Fig. 1

Fig. 2

Fig. 3

Ensure that you have the correct device: red is for right and blue for left. Hold the Simply Slim between your thumb and forefinger with the Memory Select button at the top, extraction cord at bottom. Place the tip of the device in the opening of the ear canal (Fig. 1). For easier insertion, use your other hand to slightly pull-up on the top of the ear. Using your forefinger, gently push in the device (Fig. 2). Device should fit almost flush with outer ear when correctly inserted (Fig. 3). It may beneficial to practice this routine in front of a mirror the first week of use.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children with a hearing loss. In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

IMPORTANT NOTICE TO PROSPECTIVE HEARING AID USERS

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as Otolaryngologists, Otologists, or Otorhinolaryngologists. The purpose of a medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been evaluated medically and that you may be considered a candidate for a hearing aid.

The physician may refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

OPERATION and MEMORY SELECTION

To turn your device on:

Install a battery and close the door. The device is now activated. There will be a 3 second delay to allow for insertion without feedback. The device will always default to Memory 1 when the door is opened.

To turn your device off:

Open the battery door so that the battery is no longer making contact with



Memory Select Button

the device. If you hear a high pitched squealing sound coming from the device, ensure that the device is fully seated in the ear. $\frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \int_{-\infty$

Memory Selection: Push the button with the tip of your finger to change listening situations. The number of "beeps" that will follow will indicate the current memory selected (e.g. one beep=Memory one, two beeps=Memory 2, etc.). Change the memory to meet the needs of your listening environment. Memory 1 is the lowest volume setting and Memory 4 is the loudest.

FEEDBACK

Feedback is the result of amplified sounds deflected back into the microphone. Adjusting the device with your hand close to the device will also cause feedback. This is normal occurrence with amplification devices. If you are experiencing any feedback problems, try one or more of the following suggestions:

- Check to ensure device is fully seated into your ear canal
- Make sure left device (blue) is in left ear and (red) for the right ear
- Press Memory Select button to change the volume
- Inspect sound port for blockage, change the NoWax filter

Using the telephone

Your Simply Slim device allows you to use the telephone in a completely normal manner. Place the receiver to your ear as usual. If you hear a high-pitched whistling noise (feedback) tilt the receiver slightly away from your ear until the noise stops.

TROUBLESHOOTING

Problem	Cause	Remedy
No sound	Battery dead Blocked opening Instrument defective	Replace battery Remove obstruction Consult Service Center
Not loud enough	Volume control down Battery weak Blocked port Component malfunction	Select higher memory level Replace battery Check for obstruction Consult Service Center
Intermittent sound	Defective battery	Replace battery
Static	Battery contact dirty	Open and close battery door 4-5 times to clean contacts
Feedback	see page 8	

IMPORTANT PRECAUTIONS

- 1. Do not drop or throw your device. Internal damage may result.
- 2. Keep your device away from excessive heat (stove tops, hair dryers, microwave ovens, heat lamps) or in the glove compartment of your car.
- 3. Do not get your device wet while bathing, showering or swimming.
- 4. Do not pry open the case of your device or attempt to repair it. This will void your warranty and possibly cause further damage to the device.
- 5. Keep your Simply Soft and all hearing devices out of reach of children and pets.

Battery Warning: Batteries are dangerous if consumed. Keep batteries out of reach of children and animals.

- Discard batteries properly, never place in fires or near flames
- Never allow children to play with batteries
- Never put batteries in your mouth for any reason
- Always check medication before swallowing because batteries have been mistaken for tablets

If a battery has been swallowed: Call the National Button Battery Ingestion Hot line: (202) 625-3333 for counseling for treatment.

ROUTINE MAINTENANCE

- At the end of each day, remove your Simply Slim, clean the exterior with a tissue and inspect the opening of the sound port for any blockage, moisture, or wax buildup.
- 2. Brush the sound port on a daily basis. Make sure the end of the sound port is pointed downward so that loose debris will not be pushed further into the device.
- 3. Open battery door when device is not in use.
- 4. Change the NoWax filter every 1-2 weeks. Purchase of a hearing instrument dryer (desiccant container) may be needed if excessive moisture is present.

STORAGE

When storing your Simply Slim for an extended period of time:

- 1. Remove the battery or fully open battery door.
- 2. Place device in the presentation case or travel pouch.
- 3. Store the device in a cool, dry place, (not in refrigerator.)

REMOVING THE NOWAX FILTER

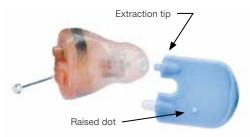
The wax filter is the first line of defense for protecting your device from unwanted earwax entering the device.

To replace the filter, pull out one of the blue filter tabs from the grey filter case. Note that there are two tips on the tab. The white tip is a new filter and the blue tip is used for removal of the filter currently in the device. While holding the Simply Soft in one hand, and the blue filter tab in the other, insert the extraction tip into the sound port, then pull out. You should notice a white filter on the end. If not, reinsert and try extracting with the tab at a slight angle.

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Once you have successfully removed the used filter, flip the tab over to insert the new filter.

Helpful hint: The new filter can always be identified by the raised dot on the tab.



REPLACING THE NOWAX FILTER

Once you have successfully removed the used filter, flip the tab (dot at top). Insert the new filter into the sound port and remove tab at slight angle. Discard used tab.

For further assistance: If you experience difficulty in removing or installing filters, please review the Quick-Start DVD or contact the service center at www.readywearexpress.com (877) 763-8327.

