square trade

SQUARETRADE
QUICK & EASY CLAIMS

1

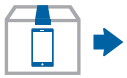
File a claim with SquareTrade online or over the phone. We're available 24/7. ($65 deductible applies to each claim.)

2

Depending on your location and device, **you may have the option to have your phone repaired the same day** at the local service shop of your choice. Simply file your claim with SquareTrade to see if it's an option for you.

Or, receive a replacement phone overnight (for weekend claims it will arrive on Tuesday). All replacement phones will be like-new remanufactured. If the exact model isn't available, a model with the same or similar features may be offered. In the event we can't replace it and a cash payout is provided instead, the plan will be complete.

3



If you receive a replacement phone, **we'll provide a pre-paid shipping label.** Simply return your broken phone to us in the same box within 7 days.

square trade

SQUARETRADE
#1-RATED PROTECTION

★★★★★ 2,500 Google Product Ratings

BBB ACCREDITED BUSINESS A+ — A+ Better Business Bureau

200,000+ FACEBOOK FANS — 200k+ fans and counting.

REVIEWS AND RATINGS AS OF FEBRUARY 6, 2014.

AWARD-WINNING SERVICE

SILVER STEVIE® WINNER STEVIES 2013 FOR SALES & CUSTOMER SERVICE

PEOPLE'S CHOICE STEVIE AWARDS FOR FAVORITE CUSTOMER SERVICE 2012 WINNER

THE GOLDEN BRIDGE AWARDS GOLD BEST 2012 BUSINESS WORLD

FOR FULL TERMS & CONDITIONS
SquareTrade.com/SamsClub

FOR CLAIMS & CUSTOMER SERVICE
SquareTrade
1.877.927.7268
SquareTrade.com

FOR FREE TECH SUPPORT
Sam's Club Tech Experts
Provided by Alorica
1.877.758.4346
SamsClub.com/TechExperts

Program administered by SquareTrade.

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square trade protection plans

SAM'S CLUB MEMBER EXCLUSIVE

SMARTPHONES
DROPS & SPILLS PROTECTION
PLUS GUARANTEED BUYBACK® FOR 2 YEARS

$99
$65 Deductible/Claim*

SMARTPHONE**
#829833

Sam's CLUB®

Protection From
COMMON ACCIDENTS

DROPS & CRACKED SCREENS
You're covered from day one in case of cracked screens or internal damage from a fall.

SPILLS
You're also covered from day one in case of spills, including full liquid immersion.

OTHER ACCIDENTS
You're covered from life's accidents, including if your phone falls off a desk or slips off a kitchen counter. (Plan doesn't cover intentional damage, loss, or theft. Phone must be present at time of claim.)

Protection From
COMMON FAILURES

ALL MECHANICAL/ELECTRICAL FAILURES FROM NORMAL USE
Plan covers an additional year beyond the manufacturer's warranty, or if the manufacturer denies coverage for normal-use failures.

BATTERY FAILURE
You're covered if the original battery won't hold at least a 50% charge.

OVERNIGHT REPLACEMENTS
We send your like-new replacement phone overnight. Then you send the broken phone to us, free. (For weekend claims, you'll get your replacement phone on Tuesday.)

UP TO FOUR CLAIMS
Up to four replacements and/or repairs over the life of your service plan. A $65 deductible applies to each claim.

Extra Protection With
PREMIUM FEATURES

GUARANTEED BUYBACK®
You can trade in your phone within six months of purchase and get back up to half of its price as a Sam's Club Gift Card. After six months, you'll receive a pro-rated trade-in value (for up to 24 months from purchase).

DATA PROTECTION & BACKUP
Provided by McAfee®, an independent third-party service.

Securely back up and restore photos, contacts, and call history. You can also access your data online.+

McAfee Free app download required

FIND YOUR MISPLACED PHONE
Provided by McAfee®, an independent third-party service.

Track your phone's location, sound an alarm remotely, or lock your phone and/or wipe your personal data.+

McAfee Free app download required

	YEAR 1	YEAR 2
DROPS & SPILLS COVERAGE	square trade	square trade
NORMAL-USE FAILURE	Manufacturer's Warranty	square trade

Feature phone coverage available for $59. ($65 deductible applies to each claim.)

+ Available for most Android smartphones; registration & activation required. Excludes feature phones.

* Based on unsubsidized manufacturer MSRP. See terms and conditions.

** Smartphones include Android™, iPhone®, BlackBerry®, and Windows Mobile®.