



## SQUARETRADE QUICK & EASY CLAIMS

1



File a claim with SquareTrade online or over the phone. We're available 24/7.

2



We'll provide free shipping to and from our repair center.\*

3



If we can't repair your item, we'll reimburse you its replacement cost up to the coverage amount.

\*For large items, once your claim is approved you'll be contacted the next business day to schedule on-site repairs.

## SQUARETRADE #1-RATED PROTECTION

★★★★★ 2,500 Google Product Ratings

BBB ACCREDITED BUSINESS A+ A+ Better Business Bureau

f 200,000+ FACEBOOK FANS 200k+ fans and counting.

REVIEWS AND RATINGS AS OF FEBRUARY 6, 2014.

### AWARD-WINNING SERVICE



**FOR FULL TERMS & CONDITIONS**  
SquareTrade.com/SamsClub



**FOR CLAIMS & CUSTOMER SERVICE**  
SquareTrade  
1.877.927.7268  
SquareTrade.com



**FOR FREE TECH SUPPORT**  
Sam's Club Tech Experts  
Provided by Alorica  
1.877.758.4346  
SamsClub.com/TechExperts

Program administered by SquareTrade.

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# PROTECT YOUR SAM'S CLUB PURCHASE FOR 3 YEARS



### SQUARETRADE 3-YEAR PROTECTION PLANS

\$488	Items Under \$50 #508312	\$988	Items \$50 - \$9999 #508789
\$1488	Items \$100 - \$14999 #050638	\$1988	Items \$150 - \$24999 #005086
\$2988	Items \$250 - \$49999 #050937	\$5988	Items \$500 - \$99999 #005088
\$8988	Items \$1,000 & Above #050947		



Protection From  
**COMMON FAILURES**

SquareTrade  
**ZERO-HASSLE REPAIRS**

SquareTrade  
**WORLD-CLASS SERVICE**



**100% PARTS AND LABOR,  
NO DEDUCTIBLES**

We've got you covered. You pay nothing.



**FREE SHIPPING FOR  
SMALL ITEMS**

We give you a pre-paid shipping label to send your item to us. After we fix it, we send it back to you, FREE.



**ON-SITE SERVICE FOR  
LARGE ITEMS**

Just file a claim and after it's approved you'll be contacted the next business day to schedule on-site repairs.



**WORLDWIDE COVERAGE**

If you need a repair while abroad, just file a claim. Once approved, we'll let you know how to get your item fixed and then quickly reimburse you.



**EASY ONLINE MANAGEMENT**

You can view, print, cancel, or transfer your plan, file a claim, and track its progress, 24/7 at squaretrade.com.



**24/7 CUSTOMER SUPPORT**

We're here, no matter when you need us.



**CANCEL OR TRANSFER ANYTIME**

Customers receive a full refund if they cancel in the first 30 days. Refunds are pro-rated after that. Transferring your plan is free and can be done online or over the phone.



**CASH BACK IF WE CAN'T FIX IT**

If we can't repair your item, we'll reimburse you its replacement cost up to the coverage amount.



**MECHANICAL/ELECTRICAL  
FAILURES FROM NORMAL USE**

We cover you beyond the manufacturer's warranty, or if the manufacturer denies coverage for normal-use failures.



**BUTTON FAILURE**

Electronic devices have lots of buttons. We cover all of them.



**SOUND FAILURE**

We cover audio malfunctions that can cause problems like low audio or no audio.



**CHARGING PORT FAILURE**

If you need to wiggle the power cord or hold the cable in place to get a charge, it might be the port, not the cable. If so, we've got you covered.



**SAM'S CLUB PLUS MEMBERS** RECEIVE AN ADDITIONAL 12 MONTHS OF COVERAGE. ↑