

**SQUARETRADE
QUICK & EASY CLAIMS**

1



File a claim with SquareTrade online or over the phone. We're available 24/7.

2



We'll provide **free shipping** to and from our repair center.*

3



If we can't repair your item, **we'll reimburse you its replacement cost** up to the coverage amount.

*For desktops and all-in-ones, once your claim is approved you'll be contacted the next business day to schedule on-site repairs.

**SQUARETRADE
#1-RATED PROTECTION**

★★★★★ 2,500 Google Product Ratings

BBB ACCREDITED BUSINESS A+ A+ Better Business Bureau

f 200,000+ FACEBOOK FANS 200k+ fans and counting.

REVIEWS AND RATINGS AS OF FEBRUARY 6, 2014.

AWARD-WINNING SERVICE



FOR FULL TERMS & CONDITIONS
SquareTrade.com/SamsClub

FOR CLAIMS & CUSTOMER SERVICE
SquareTrade
1.877.927.7268
SquareTrade.com

FOR FREE TECH SUPPORT
Sam's Club Tech Experts
Provided by Alorica
1.877.758.4346
SamsClub.com/TechExperts

Program administered by SquareTrade.

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**COMPUTERS
DROPS
&
SPILLS
PROTECTION
FOR 2 YEARS**



Protection From
COMMON ACCIDENTS

Protection From
COMMON FAILURES

Extra Protection With
PREMIUM FEATURES



ALL MECHANICAL/ELECTRICAL FAILURES FROM NORMAL USE

Plan covers an additional year beyond the manufacturer's warranty, or if the manufacturer denies coverage for normal-use failures.



100% PARTS AND LABOR, NO DEDUCTIBLES

We've got you covered. You pay nothing.



BATTERY FAILURE

You're covered if the original battery won't hold at least a 50% charge.



HARD DRIVE FAILURE

If your hard drive fails, we'll replace it for you (does not cover lost data).



ADVANCED TECH SUPPORT

Provided by Support.com, an independent third-party service.



Get help with everything from setup to virus removal, plus access to remote, on-screen troubleshooting. (Available during coverage term only. One computer per plan.)

GUARANTEED BUYBACK®

Trade in your working computer within six months of purchase and get back up to half of its price as a Sam's Club Gift Card. After six months, receive a pro-rated trade-in value based on its original price (for up to 24 months from purchase). Learn more at SquareTrade.com/SamsClub.



UNLIMITED CLOUD BACKUP

Provided by Carbonite, an independent third-party service.



Securely back up all of your data. Includes automatic backup of photos and documents, plus file access from any computer or mobile device. (Available during coverage term only.)

McAfee ANTIVIRUS PLUS

Provided by McAfee®, an independent third-party service.



Protect your computer from viruses and spyware.



DROPS & CRACKED SCREENS

You're covered from day one in case of cracked screens or internal damage from a fall.



SPILLS

You're also covered from day one in case of spills, including full liquid immersion.



OTHER ACCIDENTS

You're covered from life's accidents, including if your computer falls off a desk or slips off a kitchen counter. (Plan doesn't cover intentional damage, loss, or theft.)



	YEAR 1	YEAR 2
DROPS & SPILLS COVERAGE	square trade	square trade
NORMAL-USE FAILURE	Manufacturer's Warranty	square trade