Cleaning Instructions

CAUTION: Please wear rubber gloves and wash water cooler to prevent scald.

1. First, all, lock the water source valve and unplugging the main power of Water Cooler.
2. Drain hot water through the hot water faucet until water temperature becomes room temperature.
3. Separate top cover and cold water tank cover assembly from cold water tank and clean it.
4. Drain cold water through cold water faucet.
5. Drain the water of hot water tank by opening hot water drain cap counter-clockwise located in the back of the product and then lock drain cap clockwise.
6. Pull out and clean cold water bottle from cold water tank.
7. Clean the interior of cold water tank. (When doing this, be careful so that no water can go inside the product. Fire may occur.)
8. Drain the water of cold water tank and rinse it with purified water. (When doing this, drain it through cold water faucet.)
9. Fill cold water tank with purified water and fill hot water tank with purified water by opening hot water faucet.
10. Drain the water of hot water tank by opening hot water drain cap clockwise in the back of cooler. And then lock drain cap.
11. Insert cold water bottle into cold water tank.
12. Reconnect cold water tank cover assembly and top cover back to the original positions.

Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>When both cold and hot water do not work</td>
<td>Check power receptacle. Check power cord is unplugged. Check water supply condition. Check fuse. If it is damaged, replace it. (For applicable product only) Check &quot;on&quot; position of hot water switch.</td>
</tr>
<tr>
<td>When cold water does not work</td>
<td>Check cold water thermostat is ok. Cold water has been used too much. Wait for a moment bit until cold water is made. Check temperature of condenser. Ensure adequate condenser air circulation. Place cooler at least (10cm) from wall. Cold water bottle in cold water tank is loose. Fix it properly.</td>
</tr>
<tr>
<td>When only cold water does not work</td>
<td>The temperature of source water (supply water) is too high. Wait for a moment until cold water is made. Exposed to sunlight or placed to a heat source. -- Cover the sunlight or keep cooler away from it. Check refrigeration leak.</td>
</tr>
<tr>
<td>When only hot water does not work</td>
<td>Hot water has been used too much. Wait for a moment bit until hot water is made. Hot water switch is OFF. Turn hot water switch ON. Check internal wiring or parts. Check that the hot water thermostat or thermal cut-out is broken.</td>
</tr>
<tr>
<td>When there is a noise</td>
<td>The product has not been properly located during installation. -- Install it on the horizontal level and have it stationary even by shaking it to all directions. Contact has been made with other products. -- Keep cooler away from other products properly. Check abnormal vibration noise from pipes. Check whether the noise comes from compressor itself.</td>
</tr>
<tr>
<td>Water Leaking</td>
<td>Check float valves. Check faucets are properly fastened or there is leakage in packing parts. Check tightening of drain cap of hot water tank.</td>
</tr>
<tr>
<td>Water supply is shut off</td>
<td>Water supply is shut off. -- The product can fail if it is operated without water inside. Wait until water is entered after unplugging that power cord. Source water valve is closed. -- Check source water valve. Check whether 2nd float valve blocked the flow or not.</td>
</tr>
<tr>
<td>When water tastes funny</td>
<td>To clean the inside of cold water tank -- Clean cold water tank.</td>
</tr>
<tr>
<td>When water fills too slow</td>
<td>Filter lifetime has expired. Replace filter.</td>
</tr>
</tbody>
</table>

Extended Warranty: 1 year on parts and 3 years on compressor.

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Point of Use Water Coolers

USER'S MANUAL

MODEL: Hot & Cold: 5PH

Thank you for purchasing our product. Please read this user's manual thoroughly for using the water coolers safely and conveniently.

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Installation Procedure

1. Avoid direct sunlight and place it in a location without moisture.
   - Since this product is for indoor use, please keep it away from direct sunlight or rain.
2. Put it in a location with good ventilation.
   - Install it at least four inches (15cm) away from wall for ventilation.
3. Put it on a solid and leveled place.
   - An installed product should have no movement despite an attempt to make it. The range of noise level is very wide depending on a way of installation.
4. Check cold water bottle inside of cold water tank is properly inserted.
   - If not, cold water will not be made.
5. Filter installation (Optional)
   - If you need to install a filter, follow the filter installation procedure [Figure 1 below].
6. Dual Float Valve (Water level adjustment device)
   - Control the water level of cold water tank.
   - Please push the 2nd float valve downward when cold water does not flow. Acceptable source water pressure is 20psi-100psi (1.4-7Kgf/cm²).
   - When using hot water, there is no need to push it.
   - If the level is too low, the flow rate may be decreased. A hose should be able to ensure sufficiently high water pressure.
   - Open the source water (cold water) valve, quality without adequate disinfection before or after the system.
   - When you find water leakage in a filter, a fitting, or a hose connection area, close the source water valve and inspect an connection part.
   - Water which is normal during an inspection, open the source water valve.
7. Check that supplied water has leaked to in and outside of the product.
8. Before inserting a plug in a power outlet, check that water goes out through hot water faucet at first. And then, plug in turn on hot water switch. Without water flows from hot water faucet, it becomes the cause of defect.
9. Cold water or Hot water,
   - Cooling starts when the power is connected.
   - When using hot water, please turn on hot water switch.
10. Installation & Replacement of Filter(s)
    - In case of filter(s) installation & replacement, please consult the supplier.
    - When replacing a filter, please be very careful so that you may not get an electric shock or that scald does not occur.